# Results for the First Half of the Fiscal Year Ending May 31, 2015

H1 FY2014 (June 1, 2014 - November 30, 2014)

#### Pasona Group Inc.

First Section TSE (2168)

January 15, 2015 www.pasonagroup.co.jp/english



## Summary

(Billions of yen)	H1 FY2013	H1 FY2014	YoY
Net sales	102.6	113.8	+10.9%
Gross profit	19.4	22.5	+15.7%
SG&A expenses	18.4	21.3	+15.7%
Operating income	1.04	1.20	+15.2%
Net income (loss)	(0.03)	(0.16)	-

## Summary

Operating income increased as Insourcing profit margins rose, and contracts for Place & Search expanded. Thus compensating for the decline in income from Outplacement.

		Net sales		Оре	ome	
(Billions of yen)	H1 FY13	H1 FY14	YoY	H1 FY13	H1 FY14	YoY
Expert Services (Temporary Staffing)	62.2	67.7	+8.8%			
Insourcing (Contracting)	19.0	22.4	+17.9%			
HR Consulting, others	2.0	2.7	+32.2%	1.2	2.0	+66.9%
Place & Search	1.6	2.5	+58.2%			
Global Sourcing	1.7	2.2	+30.1%			
Outplacement	5.6	4.3	(23.2)%	0.8	0.1	(86.0)%
Outsourcing	9.4	9.9	+5.3%	1.0	1.2	+23.0%
Eliminations and Corporate	(1.5)	(1.0)	-	(1.9)	(2.0)	-

## **Progress of Strategic Priority for FY2014**



## **Progress of Strategic Priority for FY2014**

- Expand the Expert Services business with greater education and training
  - Strengthened education program for temporary staff
  - Strengthened teamwork with external companies/ organizations with specialized staff
- Promote solution services through group collaboration
  - Sales to public and private sectors expanded and profit margins for Insourcing improved
  - Expanded contract service fields and enhanced proposals
- Strengthen measures in new growth fields
  - Reported steady results in the childcare and agriculture fields

## Expand the Staffing Business through Education and Training (1)

#### Strengthened education program for temporary staff **Expanded technical fields**

#### Medical



Expansion in the medical domain because of the inclusion of PASONA MEDICAL INC. within the scope of consolidation

## Accounting



Capital and operating alliances with Delta Win CFO Partners, strengthened temporary staffing in specific types of work

#### **Trading**

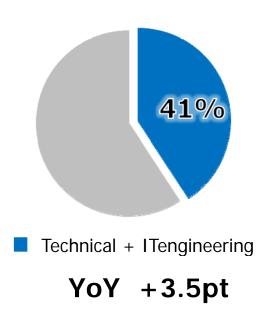
Expanded highly convenient e-Learning activities



ΙT

Steady expansion in temporary staff with special qualifications





## Expand the Staffing Business through Education and Training (2)

Strengthened teamwork with external companies/organizations with staff with special qualifications

Strengthened highly specialized staff field

#### R&D



Supported recruitment activities for the counseling, business training for graduate school students and researchers.

Conducted matching activities with companies through internships as well as temporary staffing and recruiting services.



https://acaric.co.jp/

#### Legal



Temporary staff and recruiting services for staff to be in charge of legal and corporate planning work. Also offered training in practical legal matters

Provided interns who have completed legal courses at the graduate school level.

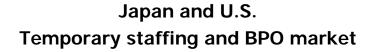


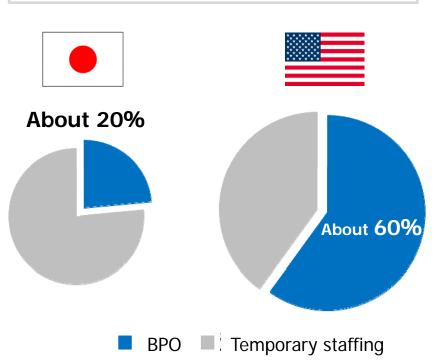
http://www.more-selections.com/

## **Promote Solution Services (1)**

#### **Business environment:**

#### Shifting from temporary staffing to BPO (Business Process Outsourcing)





as 2012

Source: HfS Research, ASA,

Yano Research Institute Ltd., MHLW

Development of BPO activities in Japan is behind.

On the other hand, the temporary staffing market is large.

Further improve efficiency and increasing productivity in non-core divisions are major issues



#### **Strengths of the Pasona Group**

#### **Best Solutions**

Proposing optimal combinations of temporary staffing and BPO for client business operations

## **Promote Solution Services (2)**

#### **BPO** business is driving growth

#### **Current status**

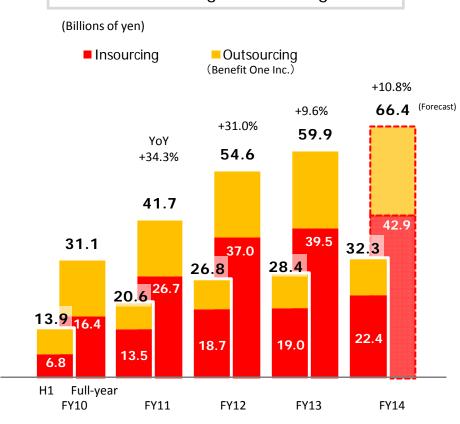
Expanding through lateral expansion after receiving customer evaluations
Increase profit margins through accumulation of know-how



## Upselling (increasing sophistication)

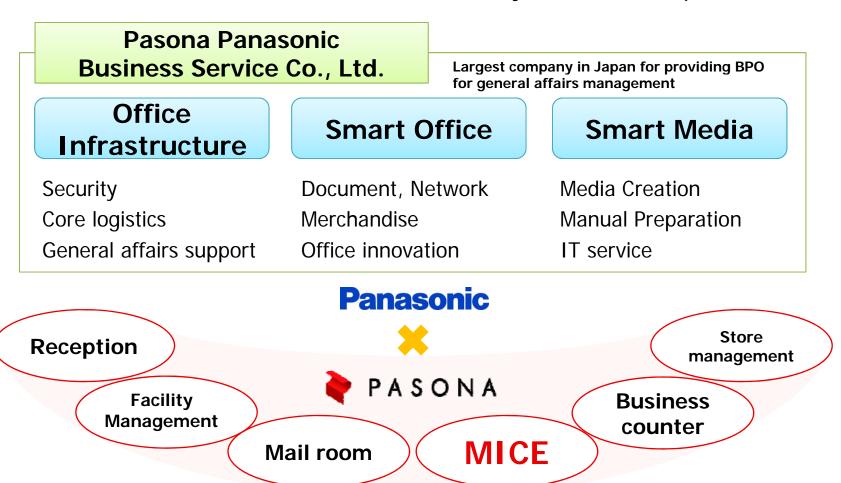
Expanding the business of strengthening education and training for temporary staffing also into the Insourcing business
Promoting BPO in specialized fields, including accounting

## Sales of BPO related businesses (Insourcing /Outsourcing)



## **Promote Solution Services (3)**

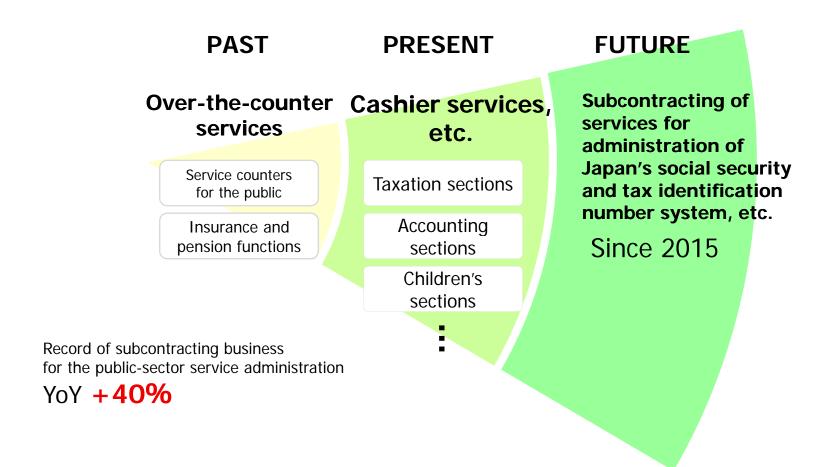
Panasonic Business Services will become a subsidiary of Pasona in April 2015.



Expanding sales through cross-selling and upselling

## Promote Solution Services through Group Collaboration (4)

In the public sector, increase in orders for public affairs work



Expansion of range of services from entranceway reception to internal operations

## Strengthen Measures in New Business Fields

## Steady results in childcare and in agriculture

#### Childcare



As a result of expansion in the in-company childcare centers business, scheduled to open

**seven** new centers this period

**51** locations **56** locations

(Have already opened five such centers)

In Nov. 2014

Office opened in Osaka to strengthen sales

capabilities

## Agriculture



- Expanding marketing to regional governments and public entities working with regional banks
- ② Providing support for implementation of Japan's Geographical Location Indications Law (Scheduled for implementation in June 2015) Promoting the branding of regional specialty products



## Overview of the First Half of the Fiscal Year Ending May 31, 2015



#### Revisions to Consolidated Business Forecast for H1 FY2014

Net sales 113.8 billions yen vs Initial Forecast (1.5)%

Operating income 1.2 billions yen

+83.9%

The increase in Place & Search sales, expansion in Insourcing, and operational efficiencies contributed to a rise in gross profit margin. In addition, SG&A expenses were below the planning level

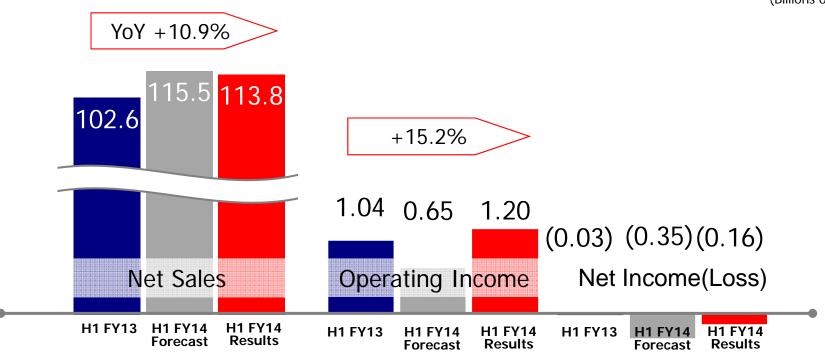
Because some costs may be reported in the next period and the outlook for the Outplacement business is uncertain, we have left the outlook for the full fiscal year unchanged

(millions of yen)

H1 FY14	Initial Forecast	Revised Forecast	VS Initial Forecast	Difference		
Net Sales	115,500	113,805	(1,694)	(1.5)%		
Gross Profit	22,080	22,461	381	1.7%		
SG&A Expenses	21,430	21,265	(164)	(0.8)%		
Operating Income	650	1,195	545	83.9%		
Ordinary Income	650	1,118	468	72.2%		
Net Income (Loss)	(350)	(155)	194			

## **Consolidated Results**

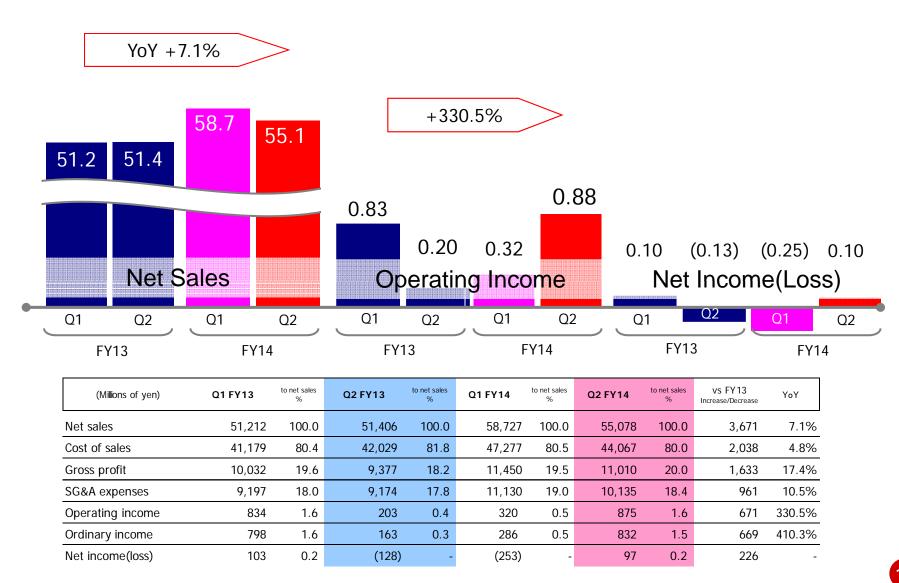
(Billions of yen)



(Millions of yen)	H1 FY13	to net sales %	FY14 Revised forecast	to net sales	H1 FY14	to net sales	vs FY13 Increase/Decrease	YoY	vs Revised YoY forecast Increase/Decrease	
Net sales	102,619	100.0	115,500	100.0	113,805	100.0	11,186	10.9%	(1,694)	(1.5)%
Cost of sales	83,208	81.1	93,420	80.9	91,344	80.3	8,135	9.8%	(2,075)	(2.2)%
Gross profit	19,410	18.9	22,080	19.1	22,461	19.7	3,050	15.7%	381	1.7%
SG&A expenses	18,372	17.9	21,430	18.6	21,265	18.7	2,893	15.7%	(164)	(0.8)%
Operating income	1,038	1.0	650	0.6	1,195	1.1	157	15.2%	545	83.9%
Ordinary income	961	0.9	650	0.6	1,118	1.0	157	16.3%	468	72.2%
Net income(loss)	(25)	-	(350)	-	(155)	-	(130)	-	194	-

## Consolidated Results for Three months ended November 30, 2014

(Billions of yen)

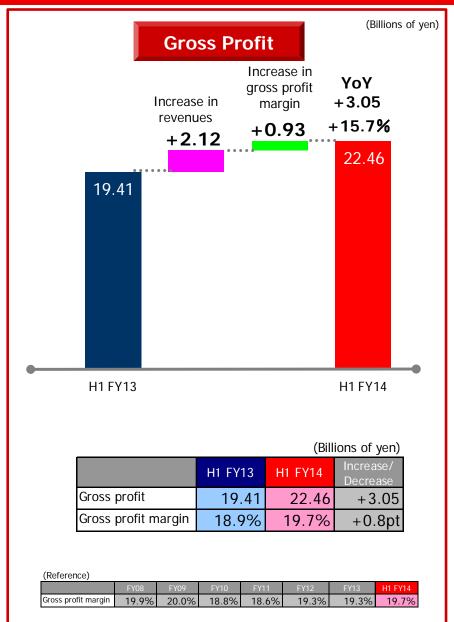


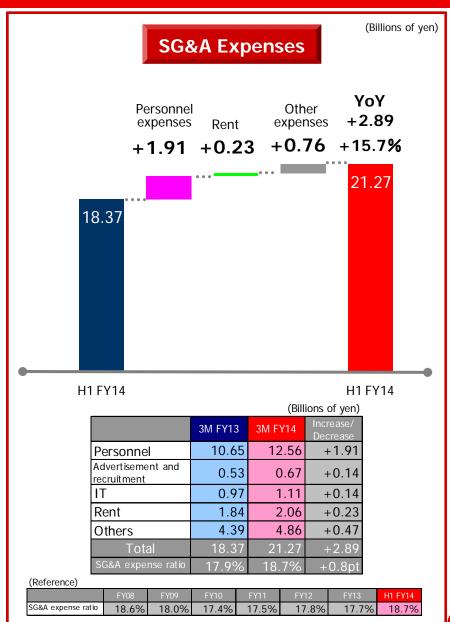
## **Consolidated Results by Segment**

(Millions of yen)

			Net	sales		Ор	erating ir	ncome (lo	ss)	Operatir	ng income	e margin
	Segment	H1 FY13	H1 FY14	Increase/ Decrease	YoY	H1 FY13	H1 FY14	Increase/ Decrease	YoY	H1 FY13	H1 FY14	Increase/ Decrease
1	Expert Services	62,198	67,697	5,498	8.8%							
2	Insourcing	18,967	22,362	3,395	17.9%							
3	HR Consulting, others	2,036	2,692	655	32.2%	1,173	1,959	785	66.9%	1.4%	2.0%	0.4nt
4	Place & Search	1,558	2,465	906	58.2%	1,173	1,959	765	00.976	1.470	2.0%	0.6pt
5	Global Sourcing	1,720	2,238	517	30.1%							
	Subtotal	86,482	97,455	10,973	12.7%							
6	Outplacement	5,644	4,333	(1,311)	(23.2)%	796	111	(685)	(86.0)%	14.1%	2.6%	(11.5)pt
7	Outsourcing	9,436	9,935	498	5.3%	965	1,188	222	23.0%	10.2%	12.0%	1.8pt
8	Life Solutions Public Solutions Shared	2,547	3,045	497	19.5%	8	(34)	(42)	-	0.3%	-	-
9	Eliminations and Corporate	(1,492)	(964)	527	-	(1,905)	(2,028)	(122)	-	-	-	-
10	Total	102,619	113,805	11,186	10.9%	1,038	1,195	157	15.2%	1.0%	1.1%	0.1pt

## **Gross Profit, SG&A Expenses**





## Non-operating/Extraordinary income (loss), Others

(Millions of yen)

	H1 FY13	H1 FY14	Increase/ Decrease	YoY
Operating income	1,038	1,195	157	15.2%
Non-operating income	118	131	12	10.4%
Non-operating expenses	195	207	12	6.5%
Ordinary income	961	1,118	157	16.3%
Extraordinary income	0	0	(0)	-
Extraordinary loss	40	30	(10)	(26.5)%
Income before income taxes	920	1,088	167	18.2%
Income taxes—current	666	879	213	32.0%
Income taxes — deferred	15	(28)	(44)	-
Minority interests in income	263	392	129	49.0%
Net income (loss)	(25)	(155)	(130)	-

## **Balance sheet**

(Billions of yen)

	Item of Increase/Decrease	May 31,2013	May 31,2014	Increase/ Decrease
As	sets	75.6	72.4	(3.3)
	Current assets	48.5	45.0	(3.5)
	Cash and deposits	18.2	13.5	(4.7)
	Notes and accounts receivable—trade	24.7	25.7	1.0
	Noncurrent assets	27.1	27.3	0.3
Lia	bilities	48.4	45.6	(2.8)
	Current liabilities	37.0	35.9	(1.0)
	Accounts payable	2.5	1.4	(1.1)
	Short-term loans payable	5.3	4.4	(0.9)
	Other	12.8	14.1	1.3
	Noncurrent liabilities	11.5	9.7	(1.8)
	Long-term loans payable	6.5	4.8	(1.7)
Ne	t assets	27.2	26.7	(0.4)
	Shareholders' equity	20.6	20.2	(0.4)
	Accumulated other comprehensive income	0.5	0.5	0.0
	Minority interests	6.1	6.1	(0.0)
Tr	easury stock ratio	27.9%	28.6%	0.7pt

#### Item of Increase/Decrease

#### [ Cash and deposits ]

Decreased due to tax and repayments of loans payable

#### 【 Long and short-term loans payable 】

Decreased due to repayments of loans payable

#### [ Retained earnings ]

Decreased due to income loss and cash dividends paid

## **Cash Flows**

(Billion of yen) Item of Increase/Decrease Nov 30,2013 Nov 30,2014 Cash flows from operating activities (2.2)0.8 3.0 Income before income taxes 0.9 1.1 0.2 Depreciation and amortization 1.2 1.2 0.0 0.5 Amortization of goodwill 0.4 0.1 Increase of account receivable (1.0)(1.0)0.0 (1.8)(0.7)decrease of account payable (1.0)Increase of consumption taxes payable (0.0)1.9 1.9 Payments for income taxes etc. (1.3)(0.9)0.4 Other (1.3)(0.3)1.0 Cash flows from investing activities (2.5)(1.8)0.7 Purchase of property, plant and equipment (0.4)(0.8)(0.4)(0.9)Purchase of intangible fixed assets (0.6)(0.2)Purchase of investment securities (0.9)(0.2)0.7 Payments for purchase of subsidiaries stock 0.0 (0.4)0.4 (3.9)Cash flows from financing activities (0.3)(3.6)Repayment of short-term loans payable (0.4)0.0 (0.4)Proceeds from long-term loans payable 2.0 0.0 (2.0)Repayment of long-term loans payable (1.3)(2.2)(0.9)Payments made to devidend (0.7)(0.8)(0.1)19.9 Cash and cash equivalents at the end of the period 18.0 (1.9)Cash and cash equivalents at the end of the period 15.1 13.3 (1.8)Free cash flows (4.7)(1.0)3.6

#### Item of Increase/Decrease

#### [Income before income taxes]

Increased in income before income taxes

#### Accrued consumption taxes

Because of the increase in Japan's consumption tax, the amount of the difference between inflows of tax received and interim tax payments has increased

#### [ Property, plant and equipment and intangible assets ]

Investments in new businesses and core systems

#### Investment securities ]

In the previous period, Pasona invested in the Cool Japan Fund Inc

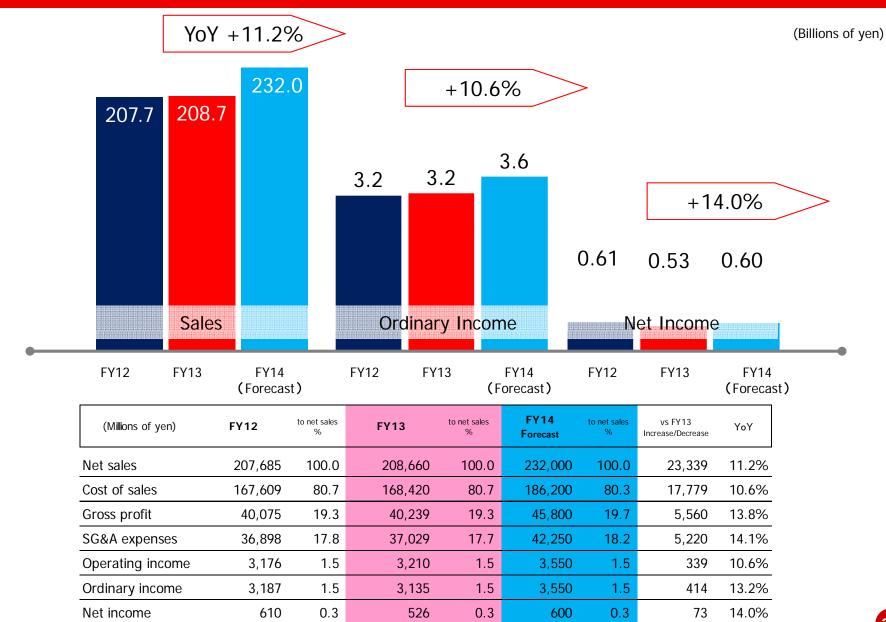
#### Proceeds from long-term loans payable

In the previous period, funds were raised through long-term loans payable

#### 【Loans payable】

Repayments of short-term and long-term loans payable

#### **FY2014 Consolidated Forecasts**



## **FY2014 Consolidated Forecasts by Segment**

(Millions of yen) Sales Operating income (loss) VS FY13 VS FY13 FY14 FY14 Segment Increase/ FY13 Increase/ YoY FY13 YoY Forecast **Forecast** Decrease Decrease 11.6% **Expert Services** 124,280 138,650 14,369 8.5% Insourcing 39,527 42,880 3,352 HR Consulting, 4,663 5,050 386 8.3% others 2,872 3,610 737 25.7% Place & Search 37.6% 3,430 4,720 1,289 Global Sourcing 24.3% 3,668 4,560 891 Subtotal 175,569 195,860 20,290 11.6% 8,770 10,350 (15.3)% (69.8)% Outplacement (1,580)993 300 (693)15.4% 15.1% Outsourcing 20,356 23,500 3,143 3,074 3,540 465 Life Solutions **Public Solutions** 5.3% 17 (90)(107)5,401 5,690 288 Shared (1,820)(3,017)1,197 (3,748)(3,810)(61) **Eliminations and Corporate** Consolidated 208,660 232,000 23,339 11.2% 3,210 3,550 339 10.6%

## Segment information

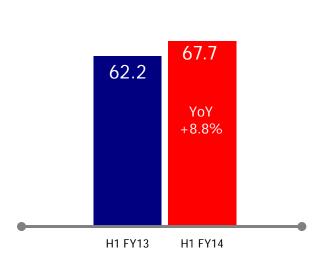


## Expert Services (Temporary staffing)

**Net Sales** 

X Segment figures include intersegment sales

(Billions of yen)



#### Sales by Staffing Type

※ Figures exclude intersegment sales

(Millions of yen)

	H1 FY13	H1 FY14	YoY
Clerical	33,740	34,509	2.3%
Technical	14,134	16,710	18.2%
IT engineering	8,956	10,827	20.9%
Sales and Marketing	2,927	3,188	8.9%
Other Expert Services	2,313	2,324	0.5%
Total	62,072	67,561	8.8%

#### Sales Composition

# H1 FY13 54.4 22.8 14.4 4.73.7 H1 FY14 51.1 24.7 16.0 4.73.5 Clerical Technical IT Seles and engineering Marketing

#### **Business Conditions**

#### H1 result

Sales increased due in part to the contribution of PASONA MEDICAL INC. Major expansion in the technical field as a result of our concentration on education for temporary staff

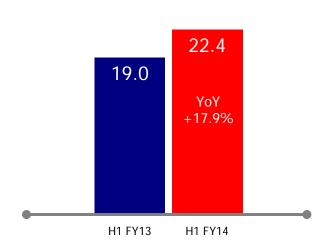
#### H2 plan

Put greater emphasis on supporting skill improvement of temporary staff. Strengthening specialized human resources through collaboration with external partners

## Insourcing (Contracting)



(Billions of yen)



#### **Business Conditions**

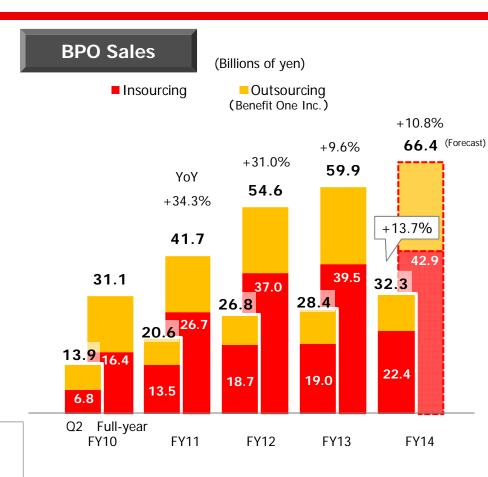
#### H1 result

Sales increase due to lateral business expansion in the private sector. In the public sector, sales from support for women's return to work ("on-ramping") and orders for public affairs work increased

#### H2 plan

Increased sophistication of proposals, including internalizing of IT and other specialized workers.

Aiming to increase the scope of services offered to the public sector



## Place & Search (Placement / Recruiting)



(Billions of yen)



#### **Business Conditions**

#### H1 result

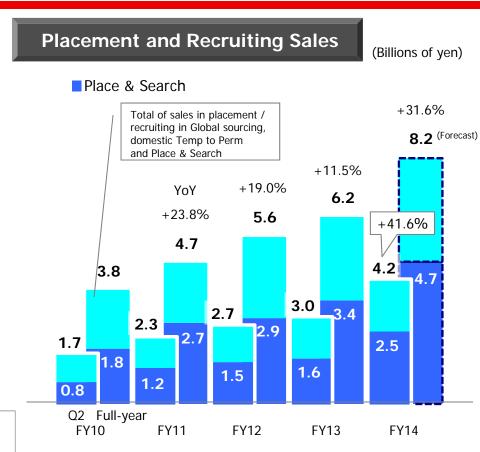
Substantial increase in sales from expansion in hiring in a broad range of industries.

Number of persons registered increased after forming a team to support women changing their jobs and renewal of our Website

#### H2 plan

Demand for personnel is expected to continue to be firm.

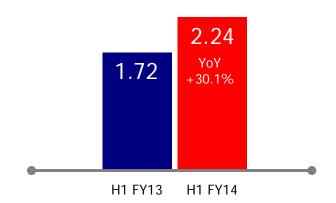
Began to provide services for introducing outside directors to companies



## Global Sourcing (Overseas)



(Billions of yen)



#### **Business Conditions**

#### H1 result

Demand for personnel remains strong from Japanese companies. Due to success in expanding personnel and other measures, all categories, including temporary staffing, placement, and others, increased

#### H2 plan

Strengthening Outsourcing services (Contracting), including consulting to Japanese companies for setting up overseas subsidiaries and providing assistance for obtaining visas

#### **Sales by Business Segment**

(Millions of yen)

	H1 FY13	H1 FY14	YoY
Temporary Staffing	617	799	29.6%
Placement / Recruiting	707	823	16.3%
Contracting (Payroll, others)	368	420	14.0%
Others	26	194	636.2%
Total	1,720	2,238	30.1%

These figures include the effects of shifting Pasona Education from the Life Solutions segment to the Global Sourcing (Overseas) segment from the beginning of the period



Asia (Exclude Japan) H1 FY14 1,286 +22.7%

North 770 America 919 +19.3%

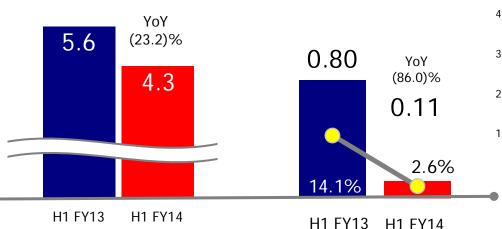
Sales composition

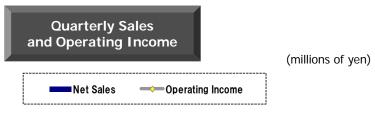
## Outplacement



#### Operating Income, **Operating Income Margin**

(Billions of yen)







#### Companies Announcing Employment Adjustments

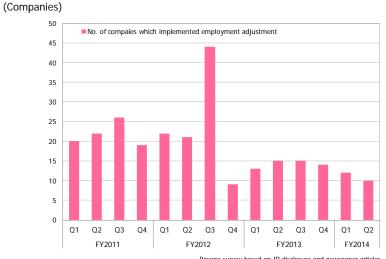
#### **Business Conditions**

#### H1 result

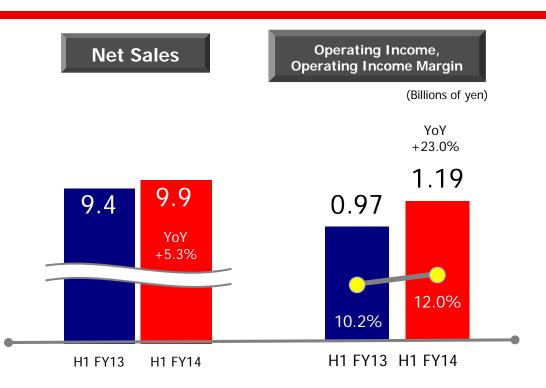
Level of orders continuing to decline along with economic recovery. Projects becoming smaller and sales are declining

#### H2 plan

Quicker and definitive turnaround in the placement of service users due to in-depth career counseling and other factors



## Outsourcing (Benefit One Inc.)



#### **Business Conditions**

#### H1 result

Actively promoting diversification initiatives.

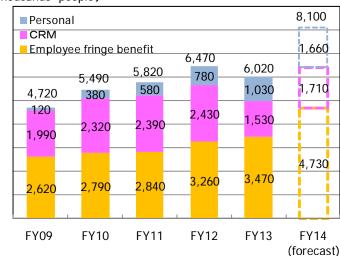
Cultivating demand among small and mid-sized companies, Steady increase in members

#### H2 plan

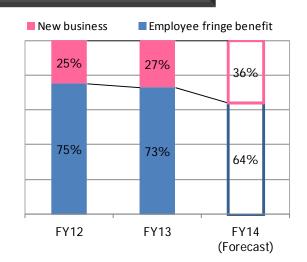
In addition to diversifying our sources of earnings, we will focus on entering the B-to-C businesses

#### **Benefit One Membership**

#### (Thousands people)



#### **Diversification of Income**



## Regional Revitalization Business



## Comprehensive Strategy for Creating Cities, Human Resources, and Jobs

The Japanese Cabinet decided on this comprehensive strategy as well as an economic policy on December 27, 2014

- Strengthen the functions of regional offices
  - Encouraging work away from main offices (satellite offices, telework)
  - Relocating government offices in regional areas
- ② Return human resources to regional areas and train human resources
  - Upgrading regional work support centers and commencing their operations
  - Putting professional human resource centers into action, etc.
- Strengthen competitiveness of regional industries (create new jobs)
  - Transforming agriculture, forestry, and fishing into growth industries
  - Promoting regional tourism, hometown specialty products, culture, art, and other activities

## **Activities of Pasona Group**

1 Strengthen the functions of regional offices

Business for assisting housewives working at home Cloud sourcing to make working at home possible (Job-Hub)

(2) Return human resources to regional areas and train human resources

Business for attracting entrepreneurs and "recycling" human resources

Business for training human resource coordinators for small and medium-sized enterprises (SMEs) in regional areas

Business for training local human resources

New!

**M** (Mission) Turn

3 Strengthen competitiveness of regional industries (create new jobs)

Awajishima-Project

Farm support business

etc

## Promote businesses aimed at revitalizing regional communities

Providing steady support for regional development







**O** 

**Tohoku Future Strategy Fund formed** 

## Hyogo AWA

Human resource

Challenge Farm (since 2008)

Cococala Mura Project (since 2011)

Employment Creation Nojima Scuola (since 2012)

Human resource

Manabi no Sato (since 2014)

## **Culture Industry and Regional development**

## KYOTANGO Tango Ajiwai no Sato

Received new project from Kyoto Size of facilities: 100,000 tsubo (Approx. 330,578 square meters)

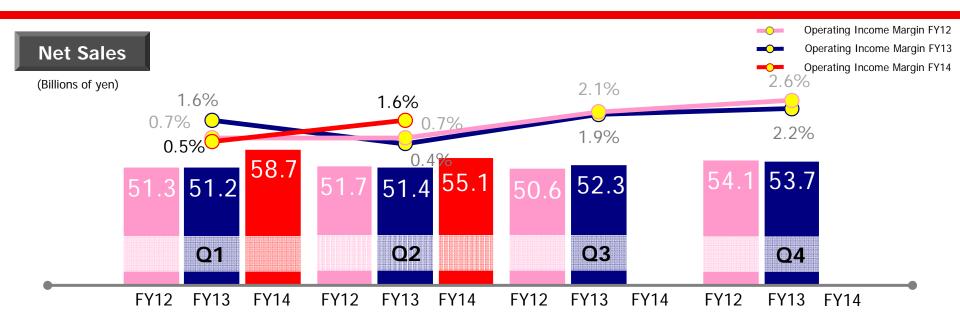


Development of businesses related to health and food culture

## Reference



## **Quarterly Earnings Trends**



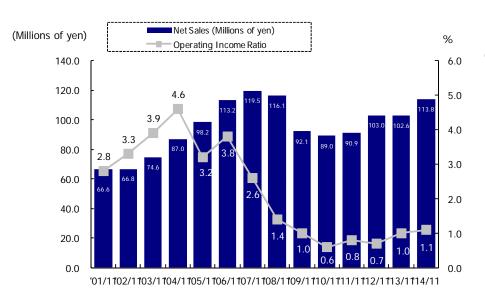
															(Millio	ns of yen)	
			Q	1 (June to Au	gust)			<b>Q2</b> (9	September to	November)	Q3 (December to February)				Q4 (March to May)		
FY12 FY13 YoY FY14 YoY								FY13	YoY	FY14	YoY	FY12	FY13	YoY	FY12	FY13	YoY
	Net sales	51,270	51,212	(0.1)%	58,727	+14.7%	51,705	51,406	(0.6)%	55,078	+7.1%	50,585	52,319	+3.4%	54,123	53,721	(0.7)%
	Gross profit	9,517	10,032	+5.4%	11,450	+14.1%	9,553	9,377	(1.8)%	11,010	+17.4%	10,022	10,133	+1.1%	10,982	10,695	(2.6)%
	SG&A expenses	9,181	9,197	+0.2%	11,130	+21.0%	9,174	9,174	+0.0%	10,135	+10.5%	8,984	9,125	+1.6%	9,557	9,531	(0.3)%
ဂ	Operating income	335	834	+149.0%	320	(61.6)%	379	203	(46.4)%	875	+330.5%	1,037	1,008	(2.8)%	1,424	1,163	(18.3)%
Cons	Ordinary income	330	798	+141.5%	286	(64.2)%	362	163	(54.9)%	832	+410.3%	1,010	995	(1.5)%	1,483	1,178	(20.5)%
<u>  e</u>	Net income (loss)	(193)	103	-	(253)	-	(260)	(128)	-	97	-	160	37	(76.7)%	904	513	(43.2)%
idated	Gross profit margin	18.6%	19.6%	+1.0pt	19.5%	(0.1)pt	18.5%	18.2%	(0.3)pt	20.0%	+1.8pt	19.8%	19.4%	(0.4)pt	20.3%	19.9%	(0.4)pt
귳	SG&A expense ratio	17.9%	18.0%	+0.1pt	19.0%	+1.0pt	17.7%	17.8%	+0.1pt	18.4%	+0.6pt	17.8%	17.4%	(0.4)pt	17.7%	17.7%	+0.0pt
	Operating income margin	0.7%	1.6%	+0.9pt	0.5%	(1.1)pt	0.7%	0.4%	(0.3)pt	1.6%	+1.2pt	2.1%	1.9%	(0.2)pt	2.6%	2.2%	(0.4)pt
	Ordinary income margin	0.6%	1.6%	+1.0pt	0.5%	(1.1)pt	0.7%	0.3%	(0.4)pt	1.5%	+1.2pt	2.0%	1.9%	(0.1)pt	2.7%	2.2%	(0.5)pt
	Net income margin	-	0.2%	-	-	-	-	-	-	0.2%	-	0.3%	0.1%	(0.2)pt	1.7%	1.0%	(0.7)pt

## **Quarterly Earnings Trends by Segment**

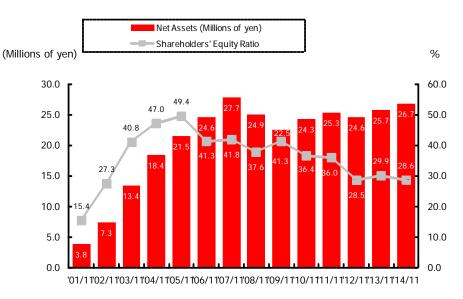
(Millions of yen) Operating income Sales Q1 FY13 Q2 FY13 Q3 FY13 Q4 FY13 Q1 FY14 Q2 FY14 YoY Q1 FY13 Q2 FY13 Q3 FY13 Q4 FY13 Q1 FY14 Q2 FY14 Segment YoY **Expert Services** 31,169 31,029 30,362 31,718 35,211 32,486 4.7% 1 Insourcing 9.327 9,640 10.570 9.989 11,372 10,990 14.0% HR Consulting, others 1,022 3 1.013 1,254 1,371 1,356 1,335 30.6% 653 519 761 937 779 1,179 127.0% 1,201 1,264 Place & Search 762 796 810 1,061 58.8% 4 1,149 5 Global Sourcing 866 853 1,014 933 1,088 34.6% 50,230 47,225 Subtotal 43,140 43,342 44,012 45,075 9.0% 6 Outplacement 3,060 2.584 2,368 2,336 182 38 159 28 82 (54.7)% 2,184 2,148 (16.9)% 613 7 Outsourcing 4,552 4,883 5,282 5,637 4,852 5,083 4.1% 530 435 1,079 1,030 572 615 41.5% Life Solutions **Public Solutions** 1,431 1,422 1,926 1,194 1,353 1,119 (17.3)% (19)27 50 (41)(58) 24 (11.0)% Shared (735) (756)(775)(749)(465)(499)(961)(921)(1,027)Eliminations and Corporate (1,001)(944)(921)53,721 330.5% 10 Total 51,212 51,406 52,319 58,727 55,078 7.1% 834 203 1,008 1,163 320 875

## **H1 Key Indicators**

#### **Net Sales and Operating Income Ratio**



#### Net Assets and Shareholders' Equity Ratio



First Half Results													(Milli	ons of yen)
Key Indicators	'01/11	'02/11	'03/11	'04/11	'05/11	'06/11	'07/11	'08/11	'09/11	'10/11	'11/11	'12/11	'13/11	'14/11

Key Indicators	'01/11	'02/11	'03/11	'04/11	'05/11	'06/11	'07/11	'08/11	'09/11	'10/11	'11/11	'12/11	'13/11	'14/11
Net Sales	66,593	66,822	74,641	87,016	98,247	113,202	119,516	116,086	92,069	88,994	90,880	102,976	102,619	113,805
Gross Profit Margin	17.6%	18.9%	20.1%	20.6%	19.8%	20.3%	20.4%	20.0%	19.2%	18.2%	18.3%	18.5%	18.9%	19.7%
SG&A Expenses	9,823	10,386	12,091	13,905	16,290	18,654	21,274	21,598	16,784	15,640	15,922	18,355	18,372	21,265
SG&A Expense Ratio	14.8%	15.6%	16.2%	16.0%	16.6%	16.5%	17.8%	18.6%	18.2%	17.6%	17.5%	17.8%	17.9%	18.7%
Operating Income	1,878	2,211	2,892	3,982	3,123	4,314	3,071	1,598	905	533	724	714	1,038	1,195
Operating Income Ratio	2.8%	3.3%	3.9%	4.6%	3.2%	3.8%	2.6%	1.4%	1.0%	0.6%	0.8%	0.7%	1.0%	1.1%
Ordinary Income	1,738	2,086	2,707	3,990	3,103	4,392	3,145	1,803	933	580	744	692	961	1,118
Ordinary Income Ratio	2.6%	3.1%	3.6%	4.6%	3.2%	3.9%	2.6%	1.6%	1.0%	0.7%	0.8%	0.7%	0.9%	1.0%
Net Income (Loss)	822	931	1,272	2,319	1,482	2,073	1,063	203	(1,696)	(549)	75	(454)	(25)	(155)
Net Income Ratio	1.2%	1.4%	1.7%	2.7%	1.5%	1.8%	0.9%	0.2%	-	-	0.1%	-	-	-
Total Assets	24,808	26,796	32,759	39,150	43,526	49,918	55,216	52,670	42,866	55,084	57,480	68,768	68,524	72,357
Net Assets *1	3,824	7,316	13,374	18,381	21,509	24,573	27,736	24,939	22,497	24,260	25,295	24,619	25,743	26,744
Shareholders' Equity Ratio *2	15.4%	27.3%	40.8%	47.0%	49.4%	41.3%	41.8%	37.6%	41.3%	36.4%	36.0%	28.5%	29.9%	28.6%
Current Ratio	117.0%	122.7%	146.9%	177.2%	182.0%	152.3%	150.8%	136.4%	148.1%	190.7%	172.4%	144.4%	139.0%	125.3%

Notes: 1. Presentation of shareholders' equity amended to a net assets basis in line with changes to accounting standards and policies.

Minority interests included in presentation of net assets since the fiscal year ended May 31, 2007.

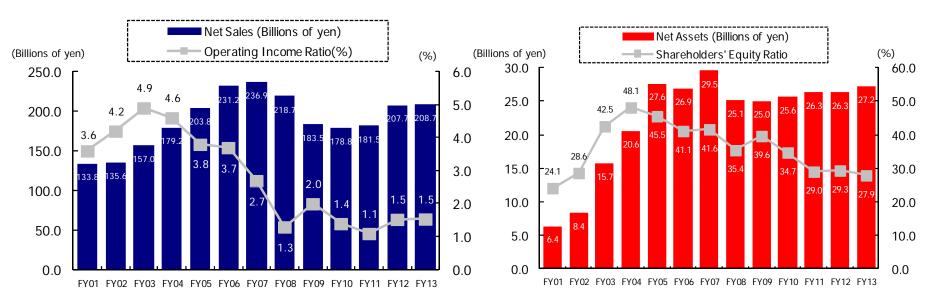
<sup>2.</sup> Despite changes in calculation methods for net assets following the introduction of changes to accounting standards and policies, the shareholders' equity ratio since the fiscal year ended May 31, 2007 is calculated utilizing an amount equivalent to net assets applicable to common shares.

<sup>3.</sup> For '01/11-'06/11, Pasona Inc. consolidated business results have been used for comparative purposes.

## **Full-Year Key Indicators**

#### **Net Sales and Operating Income Ratio**

#### Net Assets and Shareholders' Equity Ratio



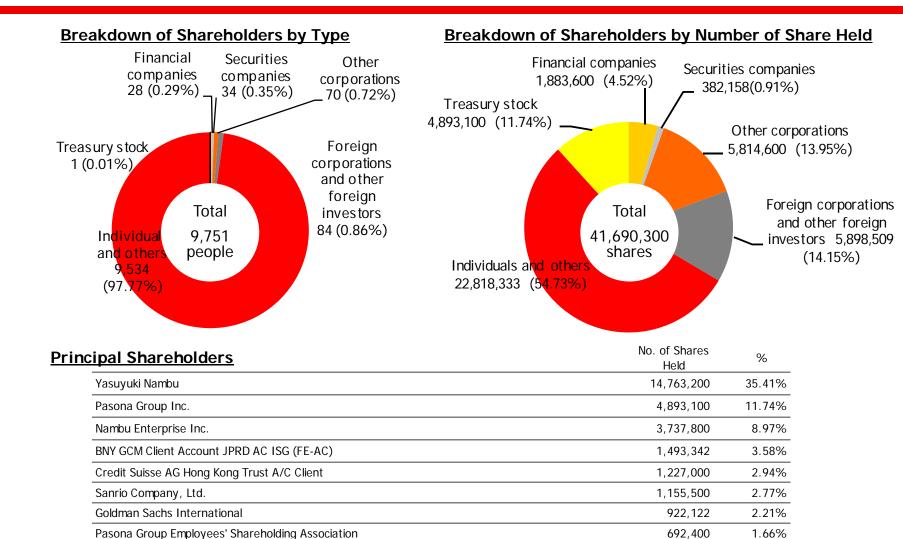
<u>ts</u>												(Mill	lions of yen)
Key Indicators	'02/05	'03/05	'04/05	'05/05	'06/05	'07/05	'08/05	'09/05	'10/05	'11/05	'12/05	'13/05	'14/05
Net Sales	133,822	135,625	156,979	179,156	203,815	231,231	236,945	218,699	183,515	178,806	181,498	207,685	208,660
Gross Profit Margin	18.2%	19.7%	20.9%	20.8%	20.2%	20.3%	20.8%	19.9%	20.0%	18.8%	18.6%	19.3%	19.3%
SG&A Expenses	19,557	21,058	25,104	28,992	33,491	38,542	42,925	40,735	33,070	31,125	31,840	36,898	37,029
SG&A Expense Ratio	14.6%	15.5%	16.0%	16.2%	16.4%	16.6%	18.1%	18.6%	18.0%	17.4%	17.5%	17.8%	17.7%
Operating Income	4,786	5,687	7,648	8,238	7,745	8,507	6,444	2,850	3,660	2,432	1,964	3,176	3,210
Operating Income Ratio	3.6%	4.2%	4.9%	4.6%	3.8%	3.7%	2.7%	1.3%	2.0%	1.4%	1.1%	1.5%	1.5%
Ordinary Income	4,222	5,373	7,329	8,289	7,844	8,807	6,637	3,361	4,044	2,571	2,091	3,187	3,135
Ordinary Income Ratio	3.2%	4.0%	4.7%	4.6%	3.8%	3.8%	2.8%	1.5%	2.2%	1.4%	1.2%	1.5%	1.5%
Net Income	1,974	2,027	3,647	4,363	3,588	4,198	2,962	312	204	412	29	610	526
Net Income Ratio	1.5%	1.5%	2.3%	2.4%	1.8%	1.8%	1.3%	0.1%	0.1%	0.2%	0.0%	0.3%	0.3%
Total Assets	26,526	29,425	37,004	42,884	51,931	54,425	58,513	55,468	52,269	60,564	70,889	71,276	75,615
Net Assets *1	6,388	8,418	15,732	20,644	27,634	26,904	29,468	25,148	24,979	25,642	26,295	26,253	27,181
Shareholders' Equity Ratio *2	24.1%	28.6%	42.5%	48.1%	45.5%	41.1%	41.6%	35.4%	39.6%	34.7%	29.0%	29.3%	27.9%
Current Ratio	121.6%	122.3%	160.2%	182.8%	170.8%	152.1%	154.2%	129.6%	163.3%	175.2%	154.7%	141.8%	131.3%
Number of Employees (exclude contract workers)	1,537	1,687	1,979	2,204	2,608	3,126	3,647	3,671	3,643	3,956	4,452	4,778	5,022

Notes: 1. Presentation of shareholders' equity amended to a net assets basis in line with changes to accounting standards and policies. Minority interests included in presentation of net assets since the fiscal year ended May 31, 2006.

<sup>2.</sup> Despite changes in calculation methods for net assets following the introduction of changes to accounting standards and policies, the shareholders' equity ratio since the fiscal year ended May 31, 2006 is calculated utilizing an amount equivalent to net assets applicable to common shares.

<sup>3.</sup> The data for the periods up to and including the fiscal year ended May 31, 2007 are consolidated data for Pasona Inc. The data for the periods commencing the fiscal year ended May 31, 2008 and beyond are consolidated data for Pasona Group Inc.

## Stock Information (As of November 30, 2014)



The Bank of New York-JASDEC Treaty Account

Northern Trust Co. (AVFC) Re 15PCT Treaty Account

1.28%

1.11%

531,800

462,400

<sup>1.</sup> The Company's treasury stock (4,893,100 shares, 11.74% of total issued shares) ranked second. In accordance with Article 308.2 of the Corporations Law, there are no voting rights attached to treasury stock.

<sup>2.</sup> The Company conducted a 1:100 stock split on common stock with an effective date of December 1, 2013, at the same time, adopted a unit share system that set unit share at 100 shares.

## Group Companies (by segment)

**Expert Services** 

Insourcing

HR Consulting, Education and Training, Others

Pasona Inc. Pasona Language Inc.

Pasona Tech. Inc. KIS Co., Ltd.

Pasona Okayama Inc. **CAPLAN Corporation** 

Pasona Logicom Inc. Yaskawa Business Staff Corporation

Pasona Marketing Inc. Bewith, Inc.

Pasona Agri-Partners Inc. Asahi Beer Communications Co., Ltd.

ECOLOVE Inc. Pasona Medical Inc.

Nihon Employment Creation Organization Inc.

Pasona Tech Systems Inc. e-Staffing Co., Ltd.\*

Pasona Tquila Inc.\*

Place & Search

Pasona Fortune Inc. Pasona Inc.

Global Sourcing

Pasona N A, Inc. PASONA CANADA, INC.

Pasona Singapore Pte. Ltd. Pasona Taiwan Co., Ltd.

PASONA ASIA CO., LIMITED PT Pasona HR Indonesia

Pasona Korea Co., Ltd. Pasona Education Co. Limited

TEAM PASONA INDIA COMPANY LIMITED

MGR Search and Selection CO., Ltd.

Pasona Human Resources (Shanghai) Co., Ltd.

Pasona HR Consulting Recruitment (Thailand) Co., Ltd.

Pasona Tech Vietnam Co., Ltd Other 2 companies Outplacement

Pasona Inc.

Outsourcing

Benefit One Inc.

Benefit one Health care Inc.

Benefit One Solutions Inc.

Benefit One Asia Pte. Ltd.

Benefit One Shanghai Inc.

Benefit One USA, Inc.

Chunghwa Benefit One Co., Ltd.\*

National Examination Center Inc. \*

Other 1 company \*

Life Solutions

Pasona Foster Inc.

Pasona Life Care Inc.

**Public Solutions** 

Pasona Heartful Inc.

Pasona Furusato Incubation Inc.

Consolidated subsidiaries 42, Equity-method affiliates 5\*

## **Corporate Data**



Tokyo Stock Exchange, 1st Section 2168

Corporate Name	Pasona Group Inc.					
Headquarters	Shin Marunouchi Bldg. 1-5-1, Marunouchi, Chiyoda-ku, Tokyo 100-6514	<u>Comprehensive Group office</u> Otemachi 2-6-4 Chiyoda-ku, Tokyo 100-8228 Phone 03-6734-0200				
Established	December 3, 2007 (Founding February 1976)					
Paid-in Capital	5,000 million yen					
Representative	Yasuyuki Nambu					
Business Activities	Expert Services (Temporary staffing), Insourcing (Contracting), HR Consulting, education and training, others Place & Search (Placement/Recruiting) Global Sourcing (Overseas) Outplacement Outsourcing Life Solutions, Public Solutions, Shared					
Number of Employees	6,316 (Consolidated, including contract workers) (As of May 31, 2014)					
Group Companies	Subsidiaries 42, Affiliates 5					
URL	www.pasonagroup.co.jp/english/					