# Results for the First Quarter of the Fiscal Year Ending May 31, 2014 

FY2013 (J une 1, 2013 - May 31, 2014) Three months ended August 31, 2013

Pasona Group Inc.<br>First Section TSE (2168)<br>October 4, 2013<br>http:/ / www.pasonagroup.co.jp/



|  |  | Net sales |  |  |  | Operating income (loss) |  |  |  | Operating income margin |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Segment | 3MFY12 | 3MFY13 | Increase/ Decrease | YoY | 3MFY12 | 3MFY13 | Increase/ Decrease | YoY | 3MFY12 | 3MFY13 | Increase/ Decrease |
| 1 | Expert Services | 32,971 | 31,169 | $(1,801)$ | (5.5)\% | 603 | 653 | 50 | 8.3\% | 1.4\% | 1.5\% | 0.1pt |
| 2 | Insourcing | 9,149 | 9,327 | 177 | 1.9\% |  |  |  |  |  |  |  |
| 3 | HR Consulting, others | 916 | 1,013 | 97 | 10.6\% |  |  |  |  |  |  |  |
| 4 | Place \& Search | 743 | 762 | 18 | 2.5\% |  |  |  |  |  |  |  |
| 5 | Global Sourcing | 668 | 866 | 198 | 29.7\% |  |  |  |  |  |  |  |
|  | Subtotal | 44,449 | 43,140 | $(1,309)$ | (2.9)\% |  |  |  |  |  |  |  |
| 6 | Outplacement | 2,724 | 3,060 | 336 | 12.3\% | 388 | 613 | 225 | 58.0\% | 14.3\% | 20.1\% | 5.8pt |
| 7 | Outsourcing | 3,886 | 4,552 | 666 | 17.1\% | 469 | 530 | 61 | 13.1\% | 12.1\% | 11.7\% | (0.4) pt |
| 8 | Life Solutions Public Solutions Shared | 987 | 1,194 | 207 | 21.0\% | 40 | (19) | (59) | - | 4.1\% | - | - |
| 9 | Eliminations and Corporate | (777) | (735) | 41 | - | $(1,166)$ | (944) | 222 | - | - | - | - |
| 10 | Total | 51,270 | 51,212 | (58) | (0.1)\% | 335 | 834 | 499 | 149.0\% | 0.7\% | 1.6\% | 0.9 pt |



|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 3M FY12 | 3M FY13 | Increase/ Decrease | YoY |
| Operating income | 335 | 834 | 499 | 149.0\% |
| Non-operating income | 56 | 50 | (5) | (9.7)\% |
| Non-operating expenses | 60 | 86 | 26 | 43.0\% |
| Ordinary income | 330 | 798 | 468 | 141.5\% |
| Extraordinary income | 0 | 0 | 0 | - |
| Extraordinary loss | 23 | 19 | (3) | (16.3)\% |
| Income before income taxes | 306 | 778 | 471 | 153.7\% |
| Income taxes - current | 233 | 290 | 56 | 24.1\% |
| Income taxesdeferred | 103 | 243 | 139 | 134.1\% |
| Minority interests in income | 163 | 142 | (21) | (12.9)\% |
| Net income (loss) | (193) | 103 | 297 | - |



Net Sales
※ Segment figures include intersegment sales

Sales by Staffing Type
※ Figures exclude intersegment sales

## 3M FY13

While there was a recovery trend in orders received across a wide range of industries including the financial and manufacturing sectors, there was also a shift to Insourcing resulting in a year-on-year downturn in revenue

Took successful steps to expand the Group's customer based through the merger and acquisition of SUPPORT CORPORATION, a J ACCS Co., Ltd. subsidiary as well as the business transfer from Fujikasai Business Solutions Co., Ltd.

## Net Sales



Net Sales Composition


## 3M FY13

- Expanded activities in the consulting domain by promoting the construction of information management systems that employ cloud technologies and other initiatives
- In addition to an upswing in revenue, profitability improved; despite a drop in emergency employment projects this was largely attributable to the substantial increase in commissioned business from the private sector


## Net Sales



## No. of Orders



Source: Ministry of Health, Labor and Welfare "Report on employment service"
Note: Excluding part-time workers before seasonal adjustment

```
3M FY13
```

- Job offers increased across a broad range of industries on the back a recovery in the corporate sector prompting an upswing in the demand for personnel
- Increase in the number of contracts per consultant by focusing on detailed career counseling




## 3M FY13

Modest decrease in orders on the back of forecasts regarding an economic recovery; revenue growth reflecting sales, owing to orders in the previous period, and steady demand

- In addition to a quick and definitive turnaround in the placement of users due mainly to the new cultivation of employment offers, increase in earnings owing largely to cost controls base on the assignment of personnel


## Net Sales

## Benefit One Membership

## (Billions of yen)



```
3M FY13
```

- Steady increase in the mainstay employee fringe benefit outsourcing business and Personal business; solid trends also in the Incentive business
- Contribution to revenue growth by Benefit one Health care Inc. following its inclusion in the scope of consolidation from J uly of the previous period


## Revisions to Consolidated Business Forecast for the First Half of the FY2013

- Profit trends indicate that results are exceeding plans; in addition to the deferment of a portion of SG\&A expenses as well as input costs to other periods, this trend largely reflects orders brought forward in the Outplacement business, the quick and definitive turnaround in the placement of users, and successful efforts to control costs
- Decision to defer any revision to consolidated business results for the full FY13; in addition to such factors as the deferment of costs mentioned above, this decision is based on expectations that movements in Outplacement orders will settle

|  |  |  |  |  |  |  |  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| H1 FY13 | Initial <br> Forecast | Revised <br> Forecast | VS Initial Forecast | Difference | (Reference) H1 FY12 | VS Revised Forecast | Difference | $\begin{gathered} \text { (Reference) } \\ \text { FY13 } \\ \text { Forecast } \end{gathered}$ | VS FY12 | Difference |
| Net Sales | 108,500 | 108,500 | 0 | 0.0\% | 102,976 | 5,523 | 5.4\% | 222,000 | 14,314 | 6.9\% |
| Operating Income | 730 | 880 | 150 | 20.5\% | 714 | 165 | 23.1\% | 3,430 | 253 | 8.0\% |
| Ordinary Income | 620 | 820 | 200 | 32.3\% | 692 | 127 | 18.3\% | 3,320 | 132 | 4.2\% |
| Net Income (Loss) | (170) | (110) | 60 | - | (454) | 344 | - | 480 | (130) | (21.4)\% |



13

## Reference

## Net Sales

-O=
$-0=$
Operating Income Margin FY12
2.6\%
,
(Billions of yen)


|  |  | Q1 (June to August) |  |  |  |  | Q2 ${ }_{\text {(September to }}$ November) |  |  | Q3 (December to February) |  |  | Q4 (March to May) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | FY11 | FY12 | YoY | FY13 | YoY | FY11 | FY12 | YoY | FY11 | FY12 | YoY | FY11 | FY12 | YoY |
| 8000$\frac{0}{0}$$\frac{1}{0}$$\frac{1}{8}$ | Net sales | 45,901 | 51,270 | +11.7\% | 51,212 | (0.1)\% | 44,979 | 51,705 | +15.0\% | 44,364 | 50,585 | +14.0\% | 46,252 | 54,123 | +17.0\% |
|  | Gross profit | 8,488 | 9,517 | +12.1\% | 10,032 | +5.4\% | 8,158 | 9,553 | +17.1\% | 8,249 | 10,022 | +21.5\% | 8,908 | 10,982 | +23.3\% |
|  | SG\&A expenses | 7,886 | 9,181 | +16.4\% | 9,197 | +0.2\% | 8,035 | 9,174 | +14.2\% | 7,894 | 8,984 | +13.8\% | 8,023 | 9,557 | +19.1\% |
|  | Operating income | 601 | 335 | (44.3)\% | 834 | +149.0\% | 122 | 379 | +209.0\% | 355 | 1,037 | +192.1\% | 884 | 1,424 | +61.0\% |
|  | Ordinary income | 560 | 330 | (41.0)\% | 798 | +141.5\% | 184 | 362 | +96.5\% | 393 | 1,010 | +156.8\% | 952 | 1,483 | +55.7\% |
|  | Net income (loss) | 111 | (193) | - | 103 | - | (36) | (260) | - | (181) | 160 | - | 136 | 904 | +563.1\% |
|  | Gross profit margin | 18.5\% | 18.6\% | +0.1pt | 19.6\% | +1.0pt | 18.1\% | 18.5\% | +0.4pt | 18.6\% | 19.8\% | +1.2pt | 19.3\% | 20.3\% | +1.0pt |
|  | SG\&A expense ratio | 17.2\% | 17.9\% | +0.7pt | 18.0\% | +0.1pt | 17.9\% | 17.7\% | (0.2) pt | 17.8\% | 17.8\% | (0.0) pt | 17.3\% | 17.7\% | +0.4pt |
|  | Operating income margin | 1.3\% | 0.7\% | (0.6)pt | 1.6\% | +0.9pt | 0.3\% | 0.7\% | +0.4pt | 0.8\% | 2.1\% | +1.3pt | 1.9\% | 2.6\% | +0.7pt |
|  | Ordinary income margin | 1.2\% | 0.6\% | (0.6)pt | 1.6\% | +1.0pt | 0.4\% | 0.7\% | +0.3pt | 0.9\% | 2.0\% | +1.1pt | 2.1\% | 2.7\% | +0.6pt |
|  | Net income margin | 0.2\% | - | - | 0.2\% | - | - | - | - | - | 0.3\% | - | 0.3\% | 1.7\% | +1.4pt |


|  |  |  |  |  |  |  |  | (Millions of yen) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Sales |  |  |  |  |  | Operating income (loss) |  |  |  |  |  |
|  | Segment | Q1 FY12 | Q2 FY12 | Q3 FY12 | Q4 FY12 | Q1 FY13 | YoY | Q1 FY12 | Q2 FY12 | Q3 FY12 | Q4 FY12 | Q1 FY13 | YoY |
| 1 | Expert Services | 32,971 | 32,354 | 31,206 | 33,188 | 31,169 | (5.5)\% | 603 | 672 | 562 | 823 | 653 | 8.3\% |
| 2 | Insourcing | 9,149 | 9,508 | 8,902 | 9,446 | 9,327 | 1.9\% |  |  |  |  |  |  |
| 3 | HR Consulting, others | 916 | 968 | 950 | 1,258 | 1,013 | 10.6\% |  |  |  |  |  |  |
| 4 | Place \& Search | 743 | 717 | 615 | 792 | 762 | 2.5\% |  |  |  |  |  |  |
| 5 | Global Sourcing | 668 | 655 | 912 | 1,000 | 866 | 29.7\% |  |  |  |  |  |  |
|  | Subtotal | 44,449 | 44,204 | 42,587 | 45,686 | 43,140 | (2.9)\% |  |  |  |  |  |  |
| 6 | Outplacement | 2,724 | 3,021 | 3,169 | 3,319 | 3,060 | 12.3\% | 388 | 528 | 568 | 678 | 613 | 58.0\% |
| 7 | Outsourcing | 3,886 | 4,289 | 4,526 | 4,907 | 4,552 | 17.1\% | 469 | 406 | 891 | 929 | 530 | 13.1\% |
| 8 | Life Solutions Public Solutions Shared | 987 | 979 | 1,028 | 937 | 1,194 | 21.0\% | 40 | (21) | (30) | (34) | (19) |  |
| 9 | Eliminations and Corporate | (777) | (789) | (726) | (727) | (735) | - | $(1,166)$ | $(1,205)$ | (953) | (973) | (944) |  |
| 10 | Total | 51,270 | 51,705 | 50,585 | 54,123 | 51,212 | (0.1)\% | 335 | 379 | 1,037 | 1,424 | 834 | 149.0\% |

Net Sales and Operating I ncome Ratio



## Net Assets and Shareholders' Equity Ratio



(Billions of yen)
(\%)


| Results | '02/ 05 | '03/05 | '04/ 05 | '05/ 05 | '06/ 05 | '07/ 05 | '08/05 | '09/ 05 | '10/ 05 | '11/05 | (Millions of yen) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Key Indicators |  |  |  |  |  |  |  |  |  |  | '12/ 05 | '13/05 |
| Net Sales | 133,822 | 135,625 | 156,979 | 179,156 | 203,815 | 231,231 | 236,945 | 218,699 | 183,515 | 178,806 | 181,498 | 207,685 |
| Gross Profit Margin | 18.2\% | 19.7\% | 20.9\% | 20.8\% | 20.2\% | 20.3\% | 20.8\% | 19.9\% | 20.0\% | 18.8\% | 18.6\% | 19.3\% |
| SG\&A Expenses | 19,557 | 21,058 | 25,104 | 28,992 | 33,491 | 38,542 | 42,925 | 40,735 | 33,070 | 31,125 | 31,840 | 36,898 |
| SG\&A Expense Ratio | 14.6\% | 15.5\% | 16.0\% | 16.2\% | 16.4\% | 16.6\% | 18.1\% | 18.6\% | 18.0\% | 17.4\% | 17.5\% | 17.8\% |
| Operating Income | 4,786 | 5,687 | 7,648 | 8,238 | 7,745 | 8,507 | 6,444 | 2,850 | 3,660 | 2,432 | 1,964 | 3,176 |
| Operating Income Ratio | 3.6\% | 4.2\% | 4.9\% | 4.6\% | 3.8\% | 3.7\% | 2.7\% | 1.3\% | 2.0\% | 1.4\% | 1.1\% | 1.5\% |
| Ordinary Income | 4,222 | 5,373 | 7,329 | 8,289 | 7,844 | 8,807 | 6,637 | 3,361 | 4,044 | 2,571 | 2,091 | 3,187 |
| Ordinary Income Ratio | 3.2\% | 4.0\% | 4.7\% | 4.6\% | 3.8\% | 3.8\% | 2.8\% | 1.5\% | 2.2\% | 1.4\% | 1.2\% | 1.5\% |
| Net Income | 1,974 | 2,027 | 3,647 | 4,363 | 3,588 | 4,198 | 2,962 | 312 | 204 | 412 | 29 | 610 |
| Net Income Ratio | 1.5\% | 1.5\% | 2.3\% | 2.4\% | 1.8\% | 1.8\% | 1.3\% | 0.1\% | 0.1\% | 0.2\% | 0.0\% | 0.3\% |
| Total Assets | 26,526 | 29,425 | 37,004 | 42,884 | 51,931 | 54,425 | 58,513 | 55,468 | 52,269 | 60,564 | 70,889 | 71,276 |
| Net Assets *1 | 6,388 | 8,418 | 15,732 | 20,644 | 27,634 | 26,904 | 29,468 | 25,148 | 24,979 | 25,642 | 26,295 | 26,253 |
| Shareholders' Equity Ratio *2 | 24.1\% | 28.6\% | 42.5\% | 48.1\% | 45.5\% | 41.1\% | 41.6\% | 35.4\% | 39.6\% | 34.7\% | 29.0\% | 29.3\% |
| Current Ratio | 121.6\% | 122.3\% | 160.2\% | 182.8\% | 170.8\% | 152.1\% | 154.2\% | 129.6\% | 163.3\% | 175.2\% | 154.7\% | 141.8\% |
| Number of Employees (exclude contract workers) | 1,537 | 1,687 | 1,979 | 2,204 | 2,608 | 3,126 | 3,647 | 3,671 | 3,643 | 3,956 | 4,452 | 4,778 |

Notes: 1. Presentation of shareholders' equity amended to a net assets basis in ine with changes to accounting standards and policies. Minority interests included in presentation of net assets since the fiscal year ended May 31, , 2006.
2. Despite changes in calculation methods for net assets following the introduction of changes to accounting standards and pooicies, the shareholders' equity ratio since the fiscal year ended May 31,2006 is calculated utilizing an
2. Despite changes in calculation methods for net assets follow ing
3. The data for the periods up to and includuing the fiscal year ended May 31,2007 are consolidated data for Pasona Inc. The data for the periods commencing the fiscal year ended May 31, 2008 and bey ond are consolidated data for Pasona Group Inc.

Breakdown of Shareholders by Type


| Principal Shareholders | No. of Shares <br> Held | $\%$ |
| :--- | :--- | ---: | :--- |
| Yasuyuki Nambu | 147,632 | $35.41 \%$ |
| Pasona Group Inc. | 42,401 | $10.17 \%$ |
| Nambu Enterprise Inc. | 37,378 | $8.97 \%$ |
| Goldman Sachs International | 20,745 | $4.98 \%$ |
| Sanrio Company, Ltd. | 12,000 | $2.88 \%$ |
| The Master Trust Bank of J apan, Ltd (Trust account) | 8,641 | $2.07 \%$ |
| J apan Trustee Services Bank, Ltd. (Trust account) | 6,876 | $1.65 \%$ |
| Pasona Group Employees' Shareholding Association | 6,308 | $1.51 \%$ |
| MEDICAL ASSOCIA INC. | 4,400 | $1.06 \%$ |
| Trust \& Custody Services Bank, Ltd. (Securities Investment Trust Account) | 3,835 | $0.92 \%$ |

The Company's treasury stock ( 42,401 shares, $10.17 \%$ of total issued shares) ranked second. In accordance with Article 308.2 of the Corporations Law, there are no voting rights attached to treasury stock.

| Corporate Name | Pasona Group Inc. |
| :---: | :---: |
| Headquarters | Shin Marunouchi Bldg. Comprehensive Group office <br> 1-5-1, Marunouchi, Chiyoda-ku, Otemachi 2-6-4 Chiyoda-ku, <br> Tokyo 100-6514 Tokyo 100-8228 <br>  Phone 03-6734-0200 |
| Established | December 3, 2007 <br> (Founding February 1976) |
| Paid-in Capital | 5,000 million yen |
| Representative | Yasuyuki Nambu |
| Business Activities | Expert Services (Temporary staffing), Insourcing (Contracting), HR Consulting Place \& Search (Placement/Recruiting) <br> Global Sourcing (Overseas) <br> Outplacement <br> Outsourcing <br> Life Solutions, Public Solutions, Shared |
| Number of Employees | 5,989 (Consolidated, including contract workers) (As of May 31, 2013) |
| Group Companies | Subsidiaries 39, Affiliates 3 |
| URL | http://www.pasonagroup.co.jp/english/ |

